Introducing our catalog of user stories for the PV Settle website: This collection of user-driven narratives encapsulates the diverse needs of international students. From creating an engaging landing page to connecting with peers and seeking academic guidance, these stories paint a vivid picture of the user experience journey, ensuring a seamless transition into university life.

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| Epic | User Story |  | Sprint |
| **Create an engaging, user-friendly landing page to effectively onboard international students to the PV Settle website.** | **As an** international student accessing the website, **I want** an easy-to-navigate landing page interface **so that** I can quickly find the information I need when first visiting the site. | ·        The landing page shall have user-friendly menus for quick access to essential sections | 1 |
| **As an** international student, **I want** a simple, intuitive navigation menu on the landing page **so that** I can quickly access the most important pages and find what I need efficiently. | ·        Users should efficiently find the information they need. | 1 |
| **As an** international student, **I want** the key sections and calls-to-action to be clearly visible on the landing page **so that** I know what actions I need to take when visiting the site and quickly find the most relevant information. | ·        Ensure clear visibility of key sections and calls-to-action on the landing page. | 1 |
| **As an** international student, **I want** the landing page layout to feel welcoming and inclusive **so that** I am eager to sign up and engage with the platform, feeling like it is designed for students like me. | ·        Create a welcoming, inclusive landing page layout that encourages international students to sign up and engage with the platform | 1 |
| **Develop modular, containerized components to facilitate flexibility and reusability on the PV Settle website** | **As an** international student, **I want** fast loading website pages **so that** I can use the site smoothly without interruption and quickly find what I need. | ·        Website pages shall load quickly to provide a smooth, uninterrupted user experience. | 1 |
| **As an** international student, **I want** the website layout and menu to be consistent even when new content is added, **so that** I don't get confused while surfing the website and can easily navigate to find what I need. | ·        The website layout and menu must remain consistent, even with the addition of new content, ensuring clear navigation for users. | 1 |
| **Implement temporary login functionality to grant initial access while the full login system is in development.** | **As an** international student, **I want** to be able to create an account with my school email **so that** I can log into the PV Settle website and access the services. | ·        Users shall be able to create an account using their regular email. | 1 |
| **As an** international student, **I want** to be able to log in with my school email **so that** I can access the features on the PV settle website that are tailored to me as a user. | ·        Users shall be able to log in using their regular email for access. | 1 |
| **Create a comprehensive transportation section on the PV Settle website outlining PV Shuttle bus routes, schedules, and key details to help international students easily navigate campus and town.** | **As an** international student accessing the transportation section of the PV Settle website, **I want** to see a clean, modern design with intuitive navigation **so that** I can easily find the information I need about shuttle routes, schedules, and fares. | ·        A clean, modern design and intuitive navigation for shuttle information access. | 2 |
| **As an** international student accessing the transportation section of PV Settle website, **I** **want** to view the schedules for each PV Shuttle route **so that** I can plan my transit time accordingly and easily know when the buses are running. | ·        Include a map of PV Shuttle routes for easy route identification. | 2 |
| **As an** international student accessing the transportation hub of PV settle website, **I want** to see the locations of all PV Shuttle stops **so that I** know where to catch the bus and can easily access the transit service. | ·        Display schedules for each PV Shuttle route, facilitating efficient transit planning for international students. | 2 |
| **As an** international student accessing the transportation hub of PV settle website, **I want** to see the days and hours of operation **so** **that** I know when PV Shuttle service is available and can plan to use it during the operational times. | ·        Provide clear information on the days and hours of PV Shuttle operation for effective planning. | 2 |
| **As an** international student accessing the transportation hub of PV settle website, **I want** to contact the support for information on varying costs for rides to airport, **so that** I can be prepared to pay the fare for select location and have the correct payment ready when boarding. | 2 |
| **Develop an informative housing hub on the PV Settle website to provide international students guidance on finding accommodations when relocating to study in PVAMU.** | **As an** international student accessing the housing hub on the PV Settle website, **I want** to see listings of available rentals **so that** I can view housing options in my price range near campus. | ·        Housing hub displays rental listings by price range near campus. | 2 |
| **As an** international student accessing the housing hub on the PV Settle website, **I want** to see details like amenities for each listing **so that** I can evaluate if the accommodations meet my needs. | ·        Listings shall include detailed amenities information for student evaluation. | 2 |
| **As an** international student accessing the housing hub on the PV Settle website, **I want** to see landlord policies and reviews for each listing **so that** I can evaluate if the accommodations meet my needs before reaching out to the landlord. | ·        Landlord policies and reviews are accessible for pre-contact evaluation by international students. | 2 |
| **Implement map functionality to show shuttle bus routes on the PV Settle website.** | **As an** international student, **I want** to view an interactive map of the shuttle bus routes on the PV Settle website **so** **that** I can plan how to navigate the university using the PV shuttle system. | ·        Provide an interactive map of PV Shuttle routes for university navigation. | 3 |
| **As an** international student, **I wan**t to be able to toggle the different shuttle bus routes on the map **so** **that** I can see which routes service the locations I need to go to. | ·        Allow users to toggle different shuttle routes to find relevant locations. | 3 |
| **As an** international student, **I want** to be able to zoom in on the map to view schedule and route details **so** **that** I know when I can catch the shuttle. | ·        Support zoom functionality on the map for viewing schedule and route details to plan shuttle usage effectively | 3 |
| **Create a user-friendly student dashboard on the PV Settle website to guide international students in tracking essential tasks.** | **As an** international student, **I want** to see a checklist of important tasks to complete on the PV Settle site, **so** **that** I know what steps I need to take to settle into the university. | ·        Display a checklist of essential tasks for university settling. | 3 |
| **As an** international student, **I want** to be able to mark tasks as complete and see my overall progress on the PV Settle site, **so** **that** I can track how much I still need to do. | ·        Enable users to mark tasks as complete and track overall progress. | 3 |
| **As an** international student, **I want** to be provided resources for each task on the PV Settle site, **so that** I can easily access information on how to complete them. | ·        Provide resources for each task on the site. | 3 |
| **Create an engaging, easy to navigate information hub on the PV Settle website to provide international students guidance on essential tasks when relocating to study in PVAMU.** | **As an** international student accessing the PV settle website, **I want** the information hub organized by clear categories **so that** I can quickly find the specific guidance I need, making it easy to locate the most relevant information. | ·        The information hub shall be organized into clear categories for easy access to specific guidance. | 4 |
| **As an** international student accessing the PV settle website, **I want** step-by-step instructions for obtaining a social security number **so that** I can seamlessly navigate the process and succeed in getting this essential ID. | ·        Step-by-step instructions shall be available for obtaining a social security, phone number and opening a bank account for a smooth and straightforward experience. | 4 |
| **As an** international student accessing the PV Settle website, **I want** step-by-step instructions for obtaining a phone number **so that** I can smoothly go through the steps and get connected with phone service when I arrive. | 4 |
| **As an** international student accessing the PV settle website, **I want** step-by-step instructions for tasks like opening a bank account **so that** I can easily complete it without confusion, making the process smooth and straightforward | 4 |
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| **As an** international student accessing the PV settle website, **I want** to see a checklist of required documents for each task **so that** I can be fully prepared by having all necessary paperwork ready ahead of time | ·        A checklist of required documents for each task should be visible to help international students prepare necessary paperwork in advance. | 4 |
| **Develop an academic section on the PV Settle website that connects to Prairie View A&M university systems for course registration, class schedules, grades, bill payments etc.** | **As an** international student, **I want** to view and search for courses and create my class schedule for the upcoming semester **so** I can register for the right classes. | ·        All users can access course and class details.  ·        All users can access academic progress and financial information. | 4 |
| **As an** international student, **I want** to view my weekly class schedule, room assignments, and professor details **so** I know when and where my classes meet. | 4 |
| **As an** international student, **I want** to check my grades for courses and monitor my academic progress **so that** I can ensure I am meeting program requirements. | 4 |
| **As an** international student, **I want** to make tuition and fee payments online via the website **so that** I can more easily pay my university bills. | 4 |
| **Implement permanent login functionality to grant access into the PV settle website** | **As an** international student, **I want** to be able to create an account with my school email **so that** I can log into the PV Settle website and access the services. | ·        Users can create an account using their school email. | 4 |
| **As an** international student, **I want** to be able to log in with my school email **so that** I can access the features on the PV settle website that are tailored to me as a user. | 4 |
| **As an** international student, **I want** to be able to logout of my account with my school email **so** **that** my profile and usage data is kept private and secure |  | 4 |
| **Create an engaging community hub on the website to connect international students and enable peer support.** | **As an** international student, **I want** the community hub to have an easy to navigate layout with sections clearly organized by nationality, e.g., Nigeria, India etc., **so that** I can quickly find and connect with peers from my home country. | ·        Layout organized by nationality for quick peer connections. | 5 |
| **As an** international student from Nigeria, **I want** there to be a Nigeria student section in the community hub that is branded with Nigeria colors and design motifs, **so that** I feel welcomed connecting with other Nigerian students. | ·        Section shall distinctively be branded with Nigeria's colors and design. | 5 |
| **As an** international student, **I want** each nationality section to showcase important cultural events and holidays, **so** I don't miss out on key dates. | ·        Section shall capture important dates. | 5 |
| **As an** international student, **I want** to be able to enter my personal details like nationality, interests, hobbies etc. when signing up **so that** my profile can be created. | ·        User shall be able to enter personal details. | 5 |
| **As an** international student, **I want** the system to save my profile data **so that** it is preserved when I revisit the community hub. | ·        System shall save and update the profile data | 5 |
| **As an** international student, **I want** to be able to view and update my profile information in the community hub, **so that** I am kept up to date. | ·        User shall be able to view personal details. | 5 |
| **As an** international student, **I want** to be able to join groups specifically for my nationality **so** **that** I can connect with peers from my home country. | ·        Users shall be able to join nationality-specific groups | 5 |
| **As an** international student, **I want** to be able to start new discussion threads within my nationality's group on topics of interest, **so that** I can initiate and participate in meaningful conversations with peers from my home country | ·        Users shall be able to initiate new discussion thread, read and reply to existing threads. | 5 |
| **As an** international student, **I want** to be able to read and reply to existing discussion threads in my nationality's group **so that** I can participate in conversations. | 5 |
| **Develop a comprehensive FAQ section on the website to address common questions from international students settling into Prairie View A&M University.** | **As an** international student, **I want** to search or browse FAQs **so that** I can find answers to my questions about transitioning to life at the university. | ·        Users shall be able to search and browse FAQs for answers to questions | 6 |
| **As an** international student, **I want** the FAQ page to be visually well-organized with clear formatting, **so** **that** it is easy to scan and find the information I need quickly. | ·        Page should feature clear, visually well-organized. | 6 |
| **As an** international student, **I want** to view FAQs organized by meaningful categories like housing, transportation, and academics, etc. **so** **that** I can easily find relevant information. | 6 |
| **User Support and Helpdesk Integration** | **As an** international student, **I want** to access the existing international services help desk through various support channels, such as chat, email, and a support forum, **so I** can seek assistance, ask questions, and report platform-related issues efficiently, ensuring a smooth transition into university life. | ·        The platform must have visible and accessible links or buttons for chat support, email support, and the support forum. | 6 |
| **As an** international student, **I want** to have quick and convenient access to the help desk's support channels **so that** I can promptly address any concerns I may have during my transition to university. | ·        Users can submit questions and issues efficiently through the chat support feature by following a straightforward process.  ·        Responses to inquiries are documented for reference and issue resolution, with a clear process for tracking and follow-up. | 6 |